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## **Verint Wins Patent Lawsuit Against Nice Systems on Speech Analytics Technology**

### **Jury Validates Verint Speech Analytics Patent and Finds Nice to Infringe**

**MELVILLE, N.Y., May 19, 2008** – **Verint Systems Inc.** today announced the jury in the U.S. District Court for the Northern District of Georgia ruled unanimously in favor of Verint® in a patent infringement lawsuit brought by Verint against Nice Systems, awarding Verint more than \$3.3 million USD in damages.

The jury found that the Verint patent pertaining to speech analytics is valid and enforceable and that Nice Perform® with speech analytics infringes on that patent. “We are pleased that the jury validated the innovations of our patent, and the creativity of our people. The verdict demonstrates Verint's resolve to defend our intellectual property vigorously, as well as the strength of Verint's patent portfolio,” says Dan Bodner, CEO and President of Verint Systems. “This winning verdict coincides with Verint's significant 400<sup>th</sup> patent applications milestone.”

Adds Nancy Treaster, senior vice president and general manager of Verint Witness Actionable Solutions, “The jury's finding of infringement and validity greatly enhances the value of Verint's patent portfolio and validates Verint as the first-mover and the true innovator of speech analytics for contact centers.”

The Verint patent that was found to be infringed by Nice Systems covers systems and methods for, among others, analyzing speech to identify, for example, emotion, words, and talk-over. Verint next plans to seek a permanent injunction to enjoin Nice Systems in the United States from making, using, selling, offering for sale or importing any infringing speech analytics products, including speech analytics offered with Nice SmartCenter™, Nice Perform®, NiceUniverse® and NiceAdvantage®.

“Verint is the world's leading provider of workforce optimization solutions. Behind our leadership is a long history of developing market-leading, innovative solutions for emerging markets, such as contact center analytics. Speech analytics, which enables enterprises to uncover valuable customer insights, find implicit customer needs and wants, and identifies the root causes of issues embedded in conversations, is a growth area and key differentiator in the market. The jury's verdict reinforces our market leadership and distances us further from the competition,” concludes Treaster.

### **About Verint Witness Actionable Solutions**

Verint® Witness Actionable Solutions™ is the leader in analytics-driven workforce optimization. Its solutions are designed to help organizations capture customer intelligence, uncover business trends, discover the root cause of employee and customer behavior, and optimize the customer experience. From contact centers to remote office, branch and back-office operations, its award-winning, next-generation Impact 360® Workforce Optimization suite is the industry's most unified solution set – featuring quality monitoring and recording, workforce management, speech and data analytics, customer feedback surveys, performance management and eLearning. Impact 360 helps organizations improve the entire customer service delivery network, powering the right decisions to help ensure service excellence and transform organizations into customer-centric enterprises.

**About Verint Systems Inc.**

Verint Systems Inc. (VRNT.PK), headquartered in Melville, New York, is a leading provider of actionable intelligence solutions for an optimized enterprise and a safer world. Today, more than 10,000 organizations in over 150 countries rely on Verint solutions to perform more effectively, build competitive advantage and enhance the security of people, facilities and infrastructure. Visit us at our website [www.verint.com](http://www.verint.com).

This press release contains "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995, including statements regarding expectations, predictions, views, opportunities, plans, strategies, beliefs, and statements of similar effect relating to Verint Systems Inc. These forward-looking statements are not guarantees of future performance and they are based on management's expectations that involve a number of risks and uncertainties, any of which could cause actual results to differ materially from those expressed in or implied by the forward-looking statements. For a detailed discussion of these risk factors, see the Company's Current Report on Form 8-K filed with the Securities and Exchange Commission on September 10, 2007, as supplemented by our Current Reports on Form 8-K filed on November 5, 2007, January 16, 2008, and April 9, 2008. The forward-looking statements contained in this press release are made as of the date of this press release and, except as required by law, the Company assumes no obligation to update or revise them or to provide reasons why actual results may differ.

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